

ACCESS



HEALTH CARE NETWORK, INC. • 904 STATE STREET • RACINE WI 53404 • December 2017

*Whatever you do, do with kindness.
Whatever you say, say with kindness.
Wherever you go, radiate kindness.
- Jonathan Lockwood Huie*

Another year end is upon us and what an exciting 30th year of service it has been! Thank you to the thousands of donors, hundreds of volunteers, countless community stakeholders, and competent staff who have made this all possible. Racine is a fabulous community!

And now, a look back at the memorable highlights from this year!

2017

The start of the year...

During the first part of the year, we welcomed **Paul Sauer, M.D.** and **Alefiyah Adam, M.A.**. We greatly appreciate their dedication to HCN's mission!



Staff members Virginia and Veronica putting the finishing touches on their creation for the tree and wreath raffle.

In December, **Racine Country Club** held its annual Women's Luncheon. This much anticipated event raised funds for HCN. We are grateful for the loyal support.

Ascension – All Saints annual Tree and Wreath Raffle was a success again! A total of \$2,214 was raised!

HCN received generous funding from the **J. Vernon Steinle and Elmyra K. Steinle Foundation**.

Bridget Diaz, graduate level Social Work student from University of Wisconsin – Milwaukee joined the clinic to add social services to our program. She has been an invaluable asset to our team!

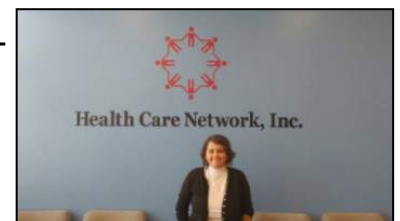
Health Care Network continued its partnership with the **University of Wisconsin – Parkside's Allied Health and Medical Interpretation** programs. The students are placed in the clinic to volunteer and learn about safety net health services while assisting with Spanish interpretation, taking patient vital signs, and clerical duties.



Health Care Network was chosen to host an **Americorp VISTA Volunteer** for three years! **Samantha Hidde** was our first volunteer! She was an amazing asset and we wish her luck in her future endeavors.

Dr. Ned Murphy, Health Care Network's own dental director, was sworn in as the president of the **Wisconsin Dental Association**. Congratulations!

Ned Murphy, DDS



Sam Hidde

As we sprung into spring...

Srilatha Lazzaro, M.D. joined our provider team. Thank you for your commitment to keeping Racine healthy.

Led by Executive Leadership and Physician Coach, **Danine Casper**, several HCN volunteers, board members and staff participated in a Polarity Thinking Assessment as part of the strategic planning process. Participants discussed how they see HCN and which aspects of the organization are most important to them. What a great activity!

HCN's graduate student, **Bridget Diaz**, presented her paper on immigration and its effect on health at a conference at the University of Wisconsin – Milwaukee. Way to go Bridget! We could not be more proud of your hard work!

Health Care Network is proud to partner with the **United Way of Racine County** and was awarded **\$72,600** in funding for the 2017 – 2018 program year.

The Dog Days of Summer...

New program providers include **Aurora Pharmacy in Waterford**, **Shariff Attaya, M.D.**, **Ashley Berhuis, D.D.S.**, and **Maria DeRose, D.D.S.** Thank you for your dedication to serving the uninsured in Racine County!

Health Care Network held its biennial fundraiser, *A Salute to the 40s*, at the **EAA Chapter 838 Museum at John H. Batten Airport**. Thanks to our Event Hosts **John and Jane Batten**, **Dr. James and Jessica Lynott** and **Dr. Donald and Colleen Romsa**, our event was an immense success! An astounding **\$53,000** was raised! What a great opportunity to celebrate the services at HCN, the dedicated volunteers and loyal donors!



Greg & Danielle Anderegg



What a Crowd!



Vintage Mix Performing at Fundraiser

Racine Dental Group held its annual **Dental Dash** with a portion of the proceeds benefitting Health Care Network. **\$1,148.14** was raised to support the work of HCN! Thank you to a very dedicated organization!



Evening at Music & More

First Presbyterian Church again held its **Music and More** Concert Series with some of funds raised going to HCN. Thanks to the generosity of those attending these magical musical performances, **\$1,800** was donated!

Another addition to HCN's interdisciplinary programming! Two of HCN's volunteers extraordinaire, **Laurie Kobor** and **Alice Thompson**, along with staff members **Marcela Maldonado** and **Bridget Diaz**, began a diabetic peer support group with fantastic

results!

The Cool, Crisp Autumn...

Joe McClure, R.N. and **LaTasha Robinson, R.N.** joined the program! Thank you for your service!

Alison Sergio and **Katherine Gaulke**, Executive Director of the **Wisconsin Association for Free and Charitable Clinics**, appeared on **Racine and Me** promoting both the 30th anniversary of HCN and the beginning of the ACA enrollment period.

Health Care Network is proud to report another clean audit!

Autumn Activities Continued...

A huge thank you to the pharmacists at **Walgreens** located at 4810 Washington Avenue, who provided flu shots to patients and staff! A total of 128 flu shots were administered to date! We are so proud to partner with Walgreens to keep Racine healthy!

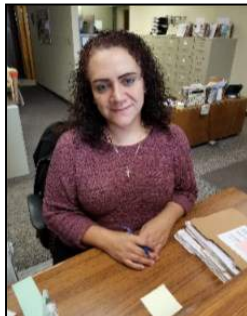


OnSite Flu Clinic provided by Walgreens

November 4, 2017 brought about the open house in celebration of the organization's **30th anniversary**. More than 70 volunteers and donors attended showing their support for our mission! Thank you for helping us celebrate this milestone occasion!



New Programs!



Bridget Diaz

2017 brought about the addition of two new programs aimed at increasing positive health outcomes for patients. The first is the addition of social services made possible through a generous grant from Aurora Healthcare's Better Together Fund. Research shows that one's emotional health greatly affects chronic disease and physical health outcomes, and therefore, the addition of these services is imperative to reaching health goals. Bridget Diaz, Graduate Student at the University of Wisconsin – Milwaukee joined our team and the program has been a huge success. Bridget was instrumental in assisting us in developing protocols and best practices for meeting both the physical and emotional needs of patients and has helped us develop strategic relationships with other community resources in Racine. She has spent the full year with us and has been an invaluable asset! We wish her much success in the future as she takes on another internship in January 2018.



Tony Zwaga

Just beginning his time with us is Tony Zwaga, also a Graduate Student from the University of Wisconsin – Milwaukee. We welcome Tony as he provides the continuity of care from an emotional health perspective.



Diabetic Peer Support Group

Another exciting announcement was the addition of educational groups for diabetic patients. Using the latest research on peer support as an avenue to increase health outcomes, volunteers Laurie Kobor and Alice Thompson facilitated an initial group of 12 diabetic patients who attend groups weekly while simultaneously participating in the *Salsa, Sabor y Salud* program at the YMCA. Results from this first group were most impressive as this interdisciplinary approach focused on disease management, medication compliance, nutrition and exercise, networking and support development and emotional health. The second group has just begun to convene. We are proud of these results and the hard work of the staff, volunteers and patients!



Happy birthday Health Care Network!

We celebrated this milestone and are honored to have shared this occasion with our volunteers and donors! This was a chance for us to celebrate the wonderful programs, esteemed volunteers and charitable donors who make this program possible! Your immense generosity is amazing! Thank you to the many who answered the call to action to support the lifesaving mission of Health Care Network! Here's to the next 30 years!

Della Alvarez	Sandy Fugate	John & Ellen LaBrasca	Kathryn Rettig
P. Terry & Susan Anderegg	Mary Fumo	Joann Lamire	Kay Rhyner
Dr. Dennis & Colleen Andersen	Rose Fumo	Gary & Mary Sue Langendorf	Paul & Mavis Rohling
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David Flegel	James Krummel	Geri Rannow	Dianne & David Younk
Marilyn Fralich	Michelle Kutis	Suzann Reichly	Marge Zielke

HEALTH CARE SERVICES

MEDICAL AND DENTAL

- 380+** Volunteers delivering care
- 32** Different medical specialities provided
- 5** Different dental specialities provided



206,000 Appointments provided since inception

- 99,279** Medical appointments
- 34,217** Dental appointments
- 28,133** Health education appointments
- 121** Social service contacts
- 44,582** Resource referrals, health literacy information, health care coverage assistance



Community Impact Over 30 Years

PRESCRIPTION ASSISTANCE

- 16** Local participating pharmacies
- 48,367** Patients received prescriptions
- 88,127** Prescriptions have been dispensed
- \$5,500,000+** Total value of prescriptions dispensed



Activities included in the program

- Pharmaceutical assistance programs
- Pharmacy discounts to HCN patients
- Sample medications
- Generic medication programs
- Discounted medications through bulk purchases

SOCIAL SERVICES

Program inception

2017

Patients contacts year-to-date

121



Services offers

- General counseling
- Resource referral
- Care plan development
- Goal setting



ADVOCACY AND HEALTH CARE LITERACY

- 382** BadgerCare applications completed
- 62** Affordable Care Act applications completed
- 31** Hardship waivers completed



How the program helps clients

- Understanding insurance coverage
- Navigating the system
- Connecting with a primary care provider
- Completing insurance applications
- Completing hardship waivers for exemption from health care coverage due to low income status



Health Care Network
Presents:



Patti Vasquez is the host of The Patti Vasquez Show on WGN Radio, a stand-up comedian and co-creator of the upcoming series "Patti Happens." Patti was born and raised in Chicago and is an internationally performing comedian. Patti created a company called "With Kind Words" in which she provides consultation for healthcare providers. She urges them to consider the emotional readiness of every member of the team, from the health professional to the caretakers, as they strive to ensure the best possible outcome. She incorporates humor and personal experiences as the mother of a child with special needs to lead her audience on an intellectual and emotional journey. She has shared her presentation with humor and heart for groups such as the Central DuPage Hospital, Iowa Department of Education, The Hope Network and Gilda's Club.

www.lipstick.pattivasquez.com

**An event for women - to lunch, to laugh and
to share, because, YES, we deserve it!**

SAVE THE DATE

Friday, April 27, 2018

Racine Architect Hotel & Conference Center, 7111 Washington Avenue, Racine

11:00a.m.-1:00p.m.

\$50 per person

Mark your calendars and contact Health Care Network to:

~Become a sponsor - opportunities available at \$250, \$500, \$1,000 and \$2,500+

~Be a Table Patron - Buy a table (\$500 table of 10)

~Buy an individual ticket

~Be a Table Captain - Fill a table (invite your friends to join you)

~Donate a raffle item

Proceeds will benefit the work of Health Care Network, Inc.



EVENT DONATION FORM

Health Care Network, Inc.

Presents:

A Luncheon Featuring Comedian Patti Vasquez

Friday, April 27, 2018

Delta Hotel by Marriott Racine

7111 Washington Avenue, Racine, WI

11:00 Social ~ 11:30 Lunch ~ Noon to 1:00 Program

PLEASE CONSIDER THESE OPPORTUNITIES TO SUPPORT HCN

Name/Company to be listed: _____

Contact Person: _____

Phone: _____ E-Mail: _____

Address: _____

SPONSORSHIP:

_____ Platinum \$2500+ (10 Tickets) _____ Gold \$1000+ (6 Tickets)

_____ Silver \$500+ (4 Tickets) _____ Bronze \$250+ (2 Tickets)

EVENT TICKETS:

Table of 10 @ \$500 \$_____

Individual tickets @ \$50 per ticket \$_____

DONATION: Please accept my cash donation of: \$_____

RAFFLE ITEM: Please contact us to make arrangements

TOTAL: \$_____

_____ Check Enclosed: Please make payable to: Health Care Network

_____ Credit Card Payment: HCN will contact you for details.

Proceeds benefit the work of Health Care Network, Inc.

904 State St. Racine, WI 53404

262.632.2400 / specialevents@healthcarenetwork.org

Thank you for your support!

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Lori Allen MD
Curt Allison MD
Rick Andersen OD
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Aurora Health Center (diag)
Aurora Pharmacies
Aurora Pharmacy—Waterford
Aurora Rehabilitation
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Penny Werth RDH
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Ad Hoc

Committee Members

Colleen Andersen
Michele Randall

Health Care Network would like to thank everyone involved in making this celebration a success

Health Care Network Takes Flight: A Salute to the 1940s!

Our generous sponsors, donors, volunteers and event guests helped to raise an astounding **\$53,000**, all of which will be used to continue much needed medical, dental and social services for those in need in Racine County.

Platinum Sponsors

Dr. Dennis & Colleen Andersen
Anonymous
Aurora Health Care
SC Johnson A Family Company
Racine Dental Group
Sue Tran & Jim Frasher



Gold Sponsors

Ascension
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Dave & Cathy Perkins
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Patrick & Betsie O'Brien
Sandra Pendell
Racine Dominicans
Carol & Bob Randleman
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Special thanks to the Planning Committee:
Colleen Andersen (Chair), Kerry Frank,
Elizabeth Hoff, Shelley Kutis, Debbie
Weyers, Carol Anderegg, Michele Randall

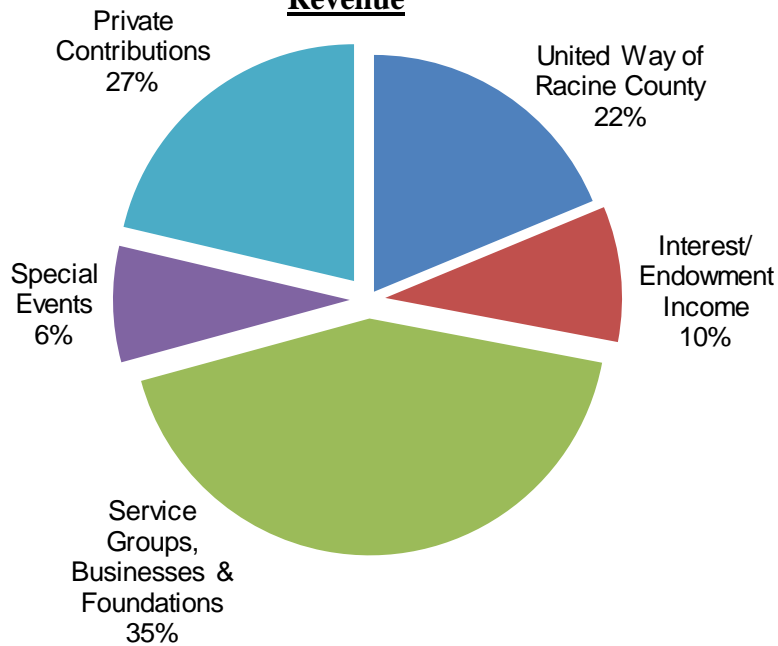


Health Care Network, Inc. Annual Report 2016-2017

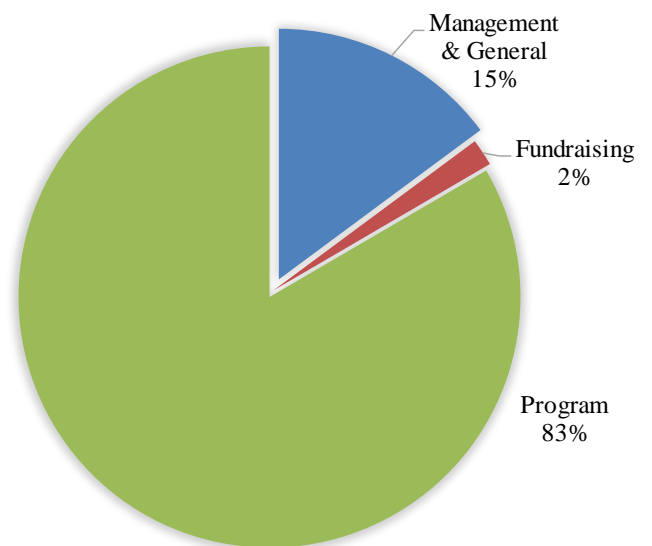
2017 marks Health Care Network's 30th year of service to Racine County! Since that time, more than 206,000 appointments have been scheduled and over 88,000 prescriptions dispensed for those without health care coverage living in Racine County. This represents a value of over \$47 million, which could only have been made possible through the generous donations of time, talent and resources by volunteers and donors. Health Care Network continues to fill a service gap in the community.

#theneedcontinues

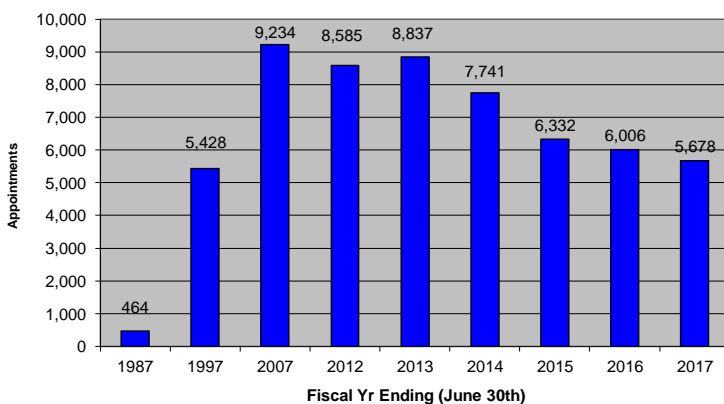
Revenue



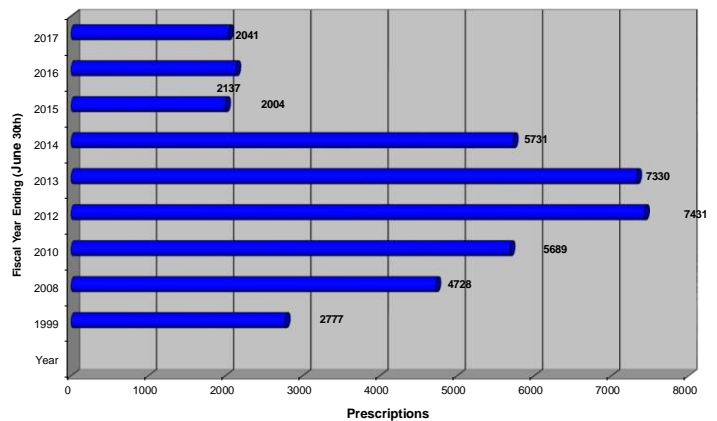
Expenses



Health Care Network, Inc
Appointments Provided



Good Samaritan Program
Prescription Assistance - Initiated 1999



Patient Services

Registered Patients.....	8,840
Patients Served*.....	2,028
Appointments Provided.....	5,678
•Medical Appts.....	2,102
•Dental Appts.....	1,229
•Diagnostic Appts.....	1,095
•Education/Preventative.....	1,231
•Onsite Appts... ..	2,093
•Community Appts.....	3,585

* Medical, Dental, Prescription Assistance, I&R

Client Demographics

Ethnic Background

9%	Caucasian
5%	African American
84%	Hispanic
2%	Other

Gender

61%	Female
39%	Male

Age

0%	0-5
5%	6-17
61%	18-44
32%	45-64
2%	65+

Location

91%	East of I-94
9%	West of I-94

Income Level

53%	Up to 100% of poverty level
29%	Between 101% and 185%
18%	Up to 200% above poverty level

Volunteers

250	Physicians - Community
42	Dentists - Community
21	Nurse Practitioners - Community
1	Podiatrists
8	Optometrists
2	Chiropractors
4	Audiologists
8	Diagnostic Sites
17	Pharmacies
13	Physicians – On-site (staffing HCN clinics)
11	Dentists – On-site (staffing HCN clinics)
21	Nurses On-Site (staffing HCN clinics)
3	Nurse Practitioner On-Site (staffing HCN clinics)
3	Dental Hygienists – (staffing HCN Clinics)
2	Dental Assistants – (staffing HCN Clinics)
1	Chiropractors (staffing HCN Clinics)
2	Office Volunteers
15	Board of Directors

Health Care Network's Community Impact

Health Care Network measures the impact its services have through monitoring patient improvement as well as the positive effect the program has had on the community at large. The goals are for patients to integrate healthy lifestyles into their daily routines and to gain measurable skills in making health and safety choices. We are proud to report the following results.

A large percentage of patients served suffer from chronic diseases such as diabetes and hypertension. With health education integrated into each clinic visit, 85% of patients seen for one or both of these conditions maintained or improved blood pressure readings and fasting blood sugar/glycohemoglobin levels. In addition, new strategies are being implemented such as the diabetic peer support group.

Dental care plays a significant role in the overall health status. Eighty five percent (85%) of patients demonstrated acceptable prophylactic oral care as evidenced by the oral health exam.

Strong outcomes are something Health Care Network tries to attain each year. We are committed to researching and learning about new opportunities to positively affect patients' health status.



Those We Remember

Over the past year, our community mourned the loss of members whose families designated Health Care Network as a memorial site. We are grateful to the families of those who have passed who, during their time of grief, have chosen to secure the future of Health Care Network through generous financial support in memory of their loved ones.

George B. Gates
December 11, 2016

Reverend Robert Trobaugh
January 22, 2017

Edward Lindstrom
March 3, 2017

Ron Woods
July 5, 2017

Monroe Thomas
July 29, 2017

William Crossett
November 16, 2017

Every once in a while Health Care Network is fortunate to receive a bequest from a special person who has supported the services at this agency. **Russell Solheim** was one such special friend this year. Thank you for the lasting legacy.

You CAN make a difference!

Have you ever considered the lasting impact of your current involvement with Health Care Network? Whether you connected as a volunteer, friend, or financial supporter, YOU make a difference in the lives of those in need of care. You can make a last and significant contribution to support our mission!

Yet another way to have a lasting impact on the future of our work is with a charitable bequest. This simple expression of your support will enable Health Care Network to continue to provide services long into the future. There are several ways you can make provisions for the future of our mission:

Include a gift to Health Care Network in your will
Name Health Care Network as a beneficiary of a trust, retirement plan, insurance policy, or bank account.

Making a charitable bequest is as simple as a call to your attorney, retirement plan administrator or bank. And, of course, you make change or enhance your gift at any time.
Please consider leaving a lasting legacy to continue this important work.

ACKNOWLEDGMENTS

Health Care Network, Inc. gratefully acknowledges the following individuals, businesses, and organizations for their generosity.

Gifts reflect donations received from November 25, 2016 - November 29, 2017.

\$30,000.00 - And Up

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*Celebration of 30 Year of Service to Racine County
Saturday, November 4, 2017*



Planning Committee



Health Care Network, Inc.

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